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## Food Service Department FAQ

### How much do school meals cost?

School meals are free to all students for the 2021-2022 academic year.

### Since all school meals are free do I still need to complete a Free & Reduced Meal application?

No, it is not required. **HOWEVER**, in order to qualify for PEBT benefits, housing, food, and other benefits not described here you **MUST** have an approved application on file for 2021-2022. Benefits reach not only you and your children, they also make WCS eligible for programs that help our student body as a whole, their families, and the community.

### Where can I get an application and where do I return it?

Applications are being sent home with all students the first week of school and will also be available in the main office throughout the school year. You can also print one from the food service page of the Wilmington City Schools website. Please return one application per household to the following address:

Wilmington High School, Attn: Jodie Havert, 300 Richardson Place, Wilmington, OH 45177

### I received a letter in the mail in early August saying my children were already approved for free meals via Direct Certification. Do I still need to fill out a Free & Reduced Lunch Application?

No. If there were any children currently in your household that were not listed on the letter please call Jodie Havert at 937-283-7250.

### Where can I find a breakfast and lunch menu?

Menus are sent home with elementary students the week before the new month begins. Secondary students can pick one up in the front office or in the cafeteria. Parents can also view the menu on the district website at [wilmingtoncityschools.com/foodservice](http://wilmingtoncityschools.com/foodservice)

### How do I know what my child's lunch account balance is?

Parents can call their child's cafeteria for this information or on [payschoolscentral.com](http://payschoolscentral.com). Cafeteria phone numbers:

WHS/WMS (937)283-7447    Denver Elementary (937)283-7594    Holmes Elementary (937)283-7743

### How do I put money on my child's food service account?

A check is the preferred method for prepayment. You can also visit <https://www.payschoolscentral.com/> and make a credit card payment online. And lastly, cash. Please send cash in a sealed envelope with your student's name and ID# on the outside.

### What information do I include on the check?

Make checks payable to **Wilmington City Schools – Food Service** and include your child's name and ID number in the memo section. If you are paying for more than one child on the same check please include all names and ID numbers with how much money you want going to each child's account in the memo section.

### My child has a food allergy. How do I handle this?

Food allergy substitutions (including milk allergies) require a note from a certified doctor to be on file with the food service department. A new doctor's note is required every year. A memo will be placed on your child's account to remind the cafeteria of the allergy.

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